

VoIPcortex IP PBX features and benefits

Using our core VoIPcortex platform we have developed a small but powerful range of IP PBX solutions to suit a broad set of customer requirements.

A comprehensive feature set, a simplified configuration model and flexible deployment methods are central to all of the units in the range, ensuring that small offices, enterprise, multinational organisations and serviced offices are all catered for.

Advanced feature set

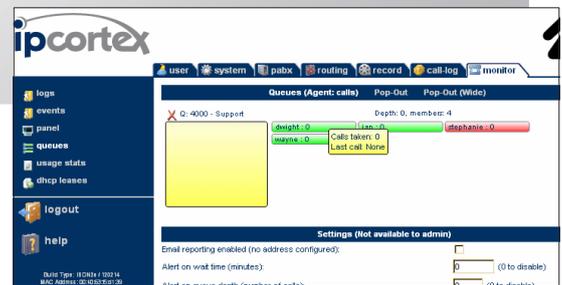
Unified Communications

Video calls, Instant Messaging with user status, Open Communications Manager, Outlook and CRM integration



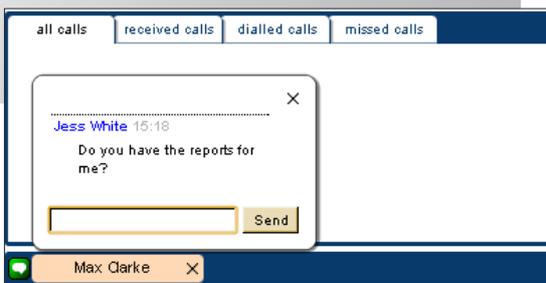
Call and contact centre

Real time queue wallboard, Call and agent statistics, Email alerting, Call recording, Supervisor call listening



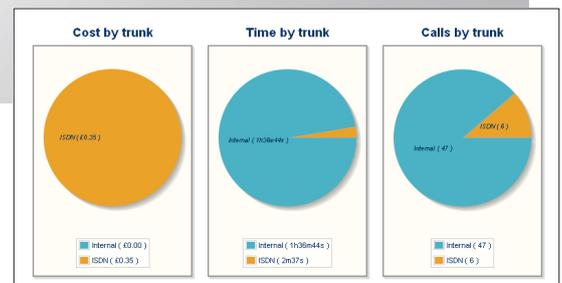
Flexible and remote working

Mobile twinning, Internal and external chat, Fax and voicemail to email, Presence, Soft phone integration



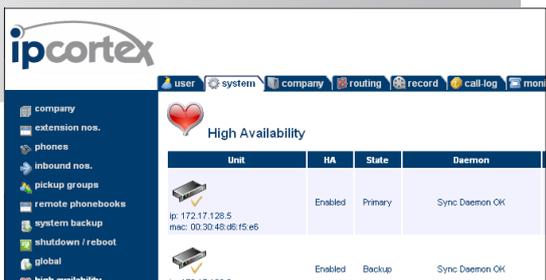
Call logging and recording

Graphical reporting, Call and agent statistics, Call recording with fine grained control



Reliability and redundancy

High availability, VoIP and/or ISDN for connectivity, Solid state variant, Trunk state change email alerting



Call handling

Multi level night mode, Hunt groups, Hot desking, Conference bridge, Music on hold, Company directory, Personal contacts

Current Status	ON								ON
	NM-1	NM-2	NM-3	NM-4	NM-5	NM-6	NM-7	NM-8	NM-9
Saturday									
Sunday									
Monday					Over			Over	
Tuesday									

VoIP Cortex IP PBX features and benefits

Configuration and deployment

Simple, streamlined deployment

Intuitive web interface, Zero touch auto provisioning for over 80 devices, Rapid provisioning codes



Physical Phone Maintenance

Add a new phone

Phone ID	Phone Name
0004132204c5	0004132204c5 (Default Company, snom190)
0004132a03e2	0004132a03e2 (snom M3 (8 Reg), 8 ports)

Company assignment: 1: Default Company, 2: Default Company, 3: Default Company, 4: Default Company, 5: Default Company, 6: Default Company, 7: Default Company, 8: Default Company

Scalability

Based on open standards, Easy and cost effective to add users, extensions, additional sites or features on demand

	Default Company
200	Yealink T22 (vm: 200)
201	201 (vm: 201)
202	202 (vm: 202)
203	203 (vm: 203)
204	aastra1 (vm: 204)
205	Polycom IP 330 (vm: 205)
206	Yealink T20 (vm: 206)
207	T26 (vm: 207)
208	208 (vm: 208)

Flexible implementation

Remote, local or cloud-based deployment, Choice of connectivity methods and codecs to suit different environments



Manage VoIP Trunks

Provider/Trunk	Stat	Inbound settings	Outbound settings
demo (IAX)	●	External/Call local only	Internal/Usable by local+internal
demoroom (IAX)	●	Internal/Call local+internal	Internal/Usable by local+internal
TIPD (IAX)	●	External/Call local only	External/Usable by local only
skype (SIP)	●	External/Call local only	Denied
Owner: ipc1	●	External/Call local only	External/Usable by local only
ISDN/POTS Group 1	●	External/Call local only	External/Usable by local only

ISDN/POTS status: ● (where provided by hardware)

New IAX

Key:

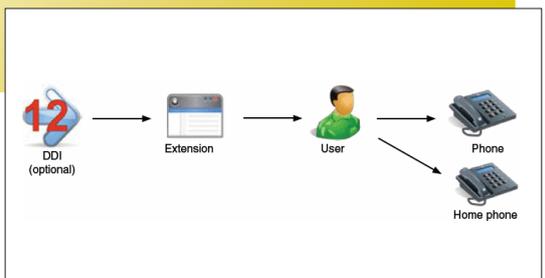
Freedom of choice

Based on open standards to promote interoperability, Wide choice of third party end points, software and services



Absolute control

Maintain real control over your system via the unique configuration model, varied access levels/ user permissions



Radically simple multi tenancy

Complete multi tenant divisioning for multiple company environments, serviced offices or hosted deployments

