VoIPCortex IP PBX features and benefits

Using our core VoIPCortex platform we have developed a small but powerful range of IP PBX solutions to suit a broad set of customer requirements.

A comprehensive feature set, a simplified configuration model and flexible deployment methods are central to all of the units in the range, ensuring that small offices, enterprise, multinational organisations and serviced offices are all catered for.
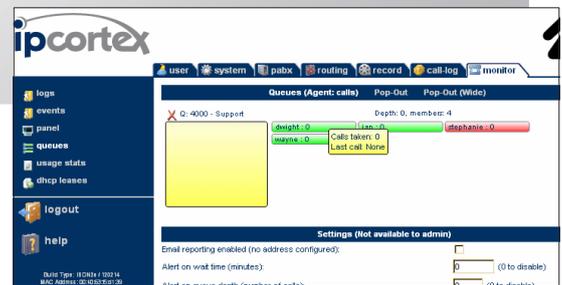
Advanced feature set

Unified Communications

Video calls, Instant Messaging with user status, Open Communications Manager, Outlook and CRM integration
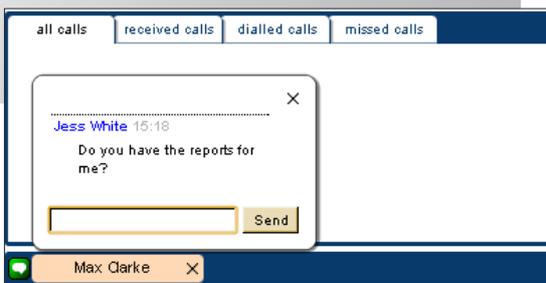

Call and contact centre

Real time queue wallboard, Call and agent statistics, Email alerting, Call recording, Supervisor call listening
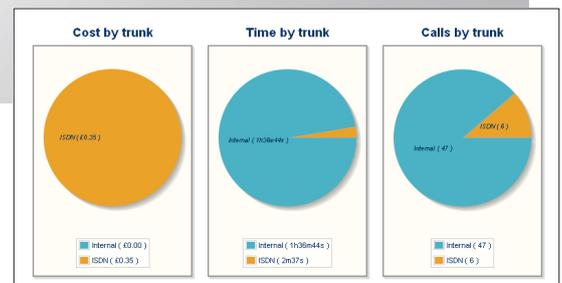

Flexible and remote working

Mobile twinning, Internal and external chat, Fax and voicemail to email, Presence, Soft phone integration
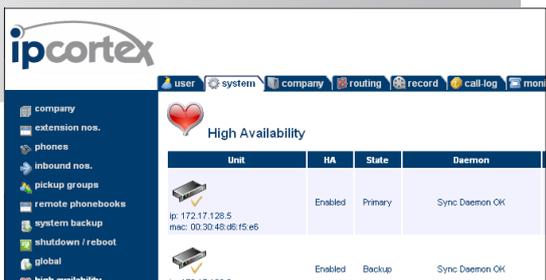

Call logging and recording

Graphical reporting, Call and agent statistics, Call recording with fine grained control

Reliability and redundancy

High availability, VoIP and/or ISDN for connectivity, Solid state variant, Trunk state change email alerting

Call handling

Multi level night mode, Hunt groups, Hot desking, Conference bridge, Music on hold, Company directory, Personal contacts

VoIPCortex IP PBX features and benefits

Configuration and deployment

Simple, streamlined deployment

Intuitive web interface, Zero touch auto provisioning for over 80 devices, Rapid provisioning codes

Scalability

Based on open standards, Easy and cost effective to add users, extensions, additional sites or features on demand

Flexible implementation

Remote, local or cloud-based deployment, Choice of connectivity methods and codecs to suit different environments
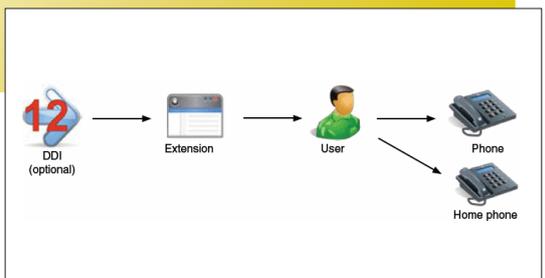

Freedom of choice

Based on open standards to promote interoperability, Wide choice of third party end points, software and services

Absolute control

Maintain real control over your system via the unique configuration model, varied access levels/ user permissions

Radically simple multi tenancy

Complete multi tenant divisioning for multiple company environments, serviced offices or hosted deployments